

DONOVAN ROJAS SEGOVIANO

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EDUCATION

Univ. Autónoma de Chihuahua (UACH), B.S. in Management of Information Systems. 09/99

SUMMARY OF QUALIFICATIONS

- Good experience in understanding Business Processes for optimizing the implementation and use of applications.
- Experience developing Business Requirements, Business Needs and Process Maps.
- Knowledge in SDLC processes and implementations.
- Experienced in FDA Regulations compliance (CFR Part 11), Six Sigma, LEAN Mfg., Sarbanes Oxley (SOX).
- Strong background in physical and logic systems security
- Highly Experienced in cross cultural work environments
- Excellent communication, bilingual: English/Spanish with teamwork skills.
- Experience in Project Planning and Management, Personnel and Resources Management
- Specialist in website development projects, strong background in Dynamic WWW and Linux/Unix

COMPUTER SKILLS

- RDBMS: Oracle, MSSQL, MySQL, Postgress, Informix
- Networking: DNS, Mail, Web, Proxy, Printing and DB Servers; TCP/IP, Routing, Cabling, more ...
- Enterprise Applications: ASUS' TipTop/ShopFloor Systems, PVCS, Rational ClearCase, JDE eOne, DSI
- Tools: Business Objects (Document Agent Server, Designer, Supervisor), Exceed, InfinityQS 2004, more
- Languages: PL/SQL, JavaScript, PHP, Perl, HTML, CSS, J2EE, Informatica Powercenter, WebMethods
- Operating Systems: DOS, Windows 9x/NT/2k/XP, Unix (AIX, HP-UX, SunOS, IRIX), Linux, Novell, MacOS

EXPERIENCE

- ASUS Mexico S.A. de C.V. (ACM), Ciudad Juarez, Chihuahua

03/07 – 09/07

eSystems/eBusiness Coordinator

- **Project Manager** for ACM MIS Department
- **Primary B2B/eSystems liaison** between Headquarters (Taipei) and Mexico Operations.
- ACM-MIS coordinator for the **Genesis R3a+** project for **Hewlett Packard**
- Project Lead for the **FedEx Integration**, focused towards improvement of the shipping processes.
- **ACM Lead for EDI**, and primary contact between Carriers, Clients and ACM .
- Project Lead for **Microsoft's COA** control.
- Created **Sales Recall Process** mapping - definition to improve rework and handling of recalled units.
- Project Lead for the **Location Control Project**, focused to improve Finished Goods' handling
- Project Lead of the **Business Process Improvements** for PC, Logistics and Sales Departments

- Ethicon Endo Surgery S.A., Ciudad Juarez, Chihuahua

04/03 – 03/07

(Johnson & Johnson Company) –

Senior Business Analyst

- Part of the **JDE / DSI Inventory Accuracy** team, directed to enhance the use of the software, minimizing the errors, by driving and monitoring the transactions on the system. Results drove the **reduction of system errors to below 1%**.
- Responsible for the **Kitting Room Assessment for JDE / DSI**. This focus on evaluating the process and the use of the RF units and software. **Enhance weekly transactions from 6,600 to 18,000**
- Help to design, deploy and troubleshoot the **JDE Interface to Mexican Customs**. Managing information for BOM, Parts, Import and Export.
- **JDE Enterprise One Deployment**, Legacy Applications and Mexican Ops Software Interfacing (2005).
- **Project Lead** for **InfinityQS 2004** Implementation, **HR Upgrade** and **Time & Attendance** enhancement.
- Helped in the creation of a support process for applications and the training / knowledge transfer to new IM associates. Also helped to create the **Business Recovery Plan** for Juarez plants.
- Member of the **Asset Simplification and Alignment Program** for Server decommission and Corporate Applications relocation.

- **HR/Finance Business Expert.** Responsible for the verification and evaluation of needs, requirements and issues for these areas. Conducted System and Business Processes Alignment and Tuning.
- Business Expert/Juarez Lead for the **Sarbanes Oxley Compliance** project (2004-2007).
- Business Expert/Juarez Lead for the **Johnson & Johnson's Global Employee Data** project.
- Part of the EES team for the **Mexico Border Operations Wage, T&A, System Alignment and Global HR** (3 J&J Companies).
- **Sarbanes Oxley** compliance team member (2004–2007). Responsible for the documentation and testing of the ODM's (Finance and Human Resources) for all Mexican Operations Software.
- Business Analyst for an evaluation of **Toolcrib** and **PO** management systems (Maximo/BPCS).

Systems Analyst

- Development of **PHP** QA Web Based Applications, Gocart (Global Online Corrective Action Reporting and Trending application) / Quarantine (**OOP /Apache/Oracle /Autosys / Shell Scripts, PL/SQL SPs**), JavaScript validation scripts. Application Prototype Design and Development.
- Support/Enhancements for Packaging Labeling web application.
- **Legacy Systems to JDE** Interfaces team. Analysis, Design and Development of **eOne** interfaces using **Informatica** and **WebMethods**. Testing and validation of interfaces, provided **Business Processes Analysis** for the mitigation of impact on day-to-day operations. Provided knowledge transfer for Ethicon Inc. and Cordis to implement JDE Interfacing for Customs Systems in Mexico Border Operations.
- Development of Enterprise Quality Application enhancements (FDA-ISO compliance) and modifications for **LEAN** purposes. Primary support and responsible for Enhancements analysis and evaluation.

– Motorola de Mexico S. A., PCS Plant, Chihuahua

08/02 – 02/03

CIM Engineer

- Web applications development/implementation/documentation: Material tracking systems (Fabling), Units Traceability System, Production information mailer development (Mexico's corporate offices request). **Manufacturing web applications** support. **Oracle/AIX/HP-UX/Win2k** Processes Monitoring, Web Server (Win2k/IIS/Perl) maintenance/troubleshooting. Development of Special reports for Internal/External clients.

QS Engineer

- Development **Business Objects** reports, **Document Agent Server** management/monitoring/troubleshooting (BO reports). Development of special reports for Product Engineers, Development of special reports for pilot production tests, Development of Production charting web app for QA/Production department. Diverse QA web applications troubleshooting.

FREELANCER/CONSULTANT, Chihuahua

04/00 – 12/05

- Expertise in: IT market research, offshore outsourcing, website development, web tools implementation, web technology migration. Vast experience in web projects: Maxinet (<http://www.maxinet.net.mx>), Maki Manufacturas (<http://www.manufactuasmaki.com>), Delray Soccer (<http://www.delraysoccer.com>).
- Relevant current projects and activities: • Partner, consultant and developer for a **Florida dot com startup** (Golf Website) • Offshore outsourcing agent, select and negotiate **projects in USA** in order to be developed by freelancers a small companies in Chihuahua.

– SEDESOL, Delegacion Estatal Chihuahua

04/99 – 08/01

IT Department Chief

- Coordination of the IT team consisting of 5 Support Analysts. Informatics and Systems Unit **Administrator**, Unit's Human and Material resources administration. **WAN** node admin, **Network** Setup/Administration/Maintenance/Support under Windows NT 4.0, Maintenance/Troubleshooting/Administration of two **Panasonic PBX**, PC's Setup/Maintenance/Troubleshooting (Windows 95/98NT//Me/2000 and Office 4.2/95/97/2000). **Network migration** (Novell to NT)

– Universidad Autónoma de Chihuahua, Chihuahua Programmer, IT Dept., CGTI, Teleinformatic Services Unit

04/94 – 12/98

04/96 – 04/98

- **HTML development** and edition for the **University's Website**, as well as graphic design. Aid in a project consisting on setting up a Linux Server (Slackware) on each University's entity in order to gain more performance on the use of bandwidth. Aid in the implementation and case study of web projects. Aid in **Administration/Maintenance of Linux, Solaris and SGI Servers**, researching info on security.

Trainer, IT Dep., CGTI, Education Unit

04/94 – 12/98

- Handling of several **computer skills courses**, from Windows use to HTML Advanced Programming, to small-medium groups of University Professors, UACH's Administrative Staff and students (**B.A., Masters, PhD Degrees**) and groups of people from different institutions and/or organizations (**State and Federal Governments**). Member of the courses planning group.

TRAINING

InfinityQS 2004
 LEAN Mfg. Training.
 Project Management
 Change Management
 Java 2 Enterprise Edition (Albuquerque NM)
 FDA Compliance Training
 Maestro Scheduler Training
 Six Sigma/ISO Compliance Training
 Enterprise eSystems Structures (Taipei, Taiwan R.O.C.)
 B2B Process Flows and Troubleshooting (Taipei, Taiwan R.O.C.)
 WebMethods Interfacing to eOne (Sogetti, Cincinnati, OH)
 Mastering Website Development Using MicroSoft Visual InterDev
 Oracle Query tuning, Advanced Querying (Motorola, Chihuahua, Chih.).
 Small Technology-Oriented Groups Handling using neuro-linguistic programming techniques
 Teleinformática's basic services, Programming HTML, Programming Advanced HTML, Unix, Linux.

EXTRACURRICULAR AND LEADERSHIP ACTIVITIES

- **Languages Center, ITESM, Ciudad Juarez, Chihuahua**

10/03 – 06/04

English Teacher

Teacher on the **English as a Second Language** class.

Universidad Autónoma de Chihuahua

04/04

Speaker on the "Linux en Chihuahua 2004" event, talking about **Fast Application Development using LAMP**. (Linux, Apache, Php, MySQL)

Grupo de Linux Usuarios de Chihuahua (<http://www.gluch.org.mx>)

Staff member of a users group consisting of several IT professionals and students involved on use of Linux a OpenSource tools. **Speaker** on the group's first round of conferences (Linux en Chihuahua 2001, 11/01)

Instituto Tecnológico de Ciudad Cuauhtemoc

03/00

Speaker on the **Simposium Internacional de Informática y Computación** (International Symposium of Computer Science and Computing): **Linux's history, evolution, facts, myths, capabilities, examples**, etc.

Course Instructor during the Simposium Internacional de Informática y Computación. Tutor of **Linux course**: Unix/Linux theory, Partition theory, Linux Installation, Unix/Linux bash basic use, XFree setup, communications.

Universidad Autónoma de Chihuahua, Facultad de Contaduría y Administración 04/97 – 04/01

(Faculty of Accounting and Administration), **Speaker during 4 years** for "Temas Selectos" subject (9º semester subject for LSCA) talking about **Linux**, OpenSource, and it's use on IT departments.

Instituto Tecnológico de Chihuahua II

00

Linux expositor in the **Operating systems Panel** during the Simposium Internacional de Informática y Computación (International Symposium of Computer Science and Computing), confronting **Linux's** use, capabilities, performance and other facts versus Windows NT 4.0 and Novell 5.0.

Universidad Autónoma de Chihuahua, Philosophy and Letters' Faculty

04/97

Speaker in the "Simposium de Ciencias de la Información" giving **two speeches**: "Internet, mitos y realidades" (**Internet, myths and realities**), and "Hackers, Crackers y demás" (**Hackers, Crackers and everything else**). Main target of this event was the students of B.A. in Information Sciences, as well as teaching staff.

Diario de Chihuahua, Sección de tecnología

07/96 – 06/98

Collaborator during two years with several articles on technology, computer science, and computers.

REFERENCES

References will be provided upon request